



Aptem Enhance: The power of AI within Aptem





Aptem Enhance redefines regulated vocational training, paving the way for a future where technology and human expertise combine to enrich learner experiences and deliver business-critical efficiencies.

James Love, Chief Product Officer, Aptem

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Aptem Enhance delivers the power of AI within Aptem

The timely emergence of AI technologies has created a step-change in apprenticeship provision. By complementing valuable internal expertise with AI-powered tools within our platform, providers can unlock new levels of efficiency.

Our suite of AI tools is designed to support learners, coaches and assessors in practical ways that reduce admin, raise the quality of delivery and boost learner progress and engagement. This means more meaningful interactions with learners and a consistent rise in the quality of teaching for all.

Aptem Enhance features

Checkpoint

Delivers documented, measurable progress monitoring through intelligent, scenario-based questions aligned to KSBs, helping tutors and learners identify gaps early and enable timely, targeted intervention.

Enhanced reviews

Cuts administrative time through automated review preparation, meeting summaries and trackable actions, supporting more productive, compliant and engaging review conversations that keep learners on track.

Marking aid and feedback assistant

Accelerates marking workflows using Ofqual-compliant classification AI, speeding up assessment while maintaining consistent, high-quality feedback that supports learner development.

Virtual assistant

Provides 24/7 learner support aligned to each apprenticeship standard, answering routine queries, improving access to guidance, boosting engagement and reducing pressure on tutors and support teams.



Aptem Enhance value multiplier

Aptem Enhance is a connected ecosystem of AI-powered features, sharing insight, strengthening conversations and supporting continuous learner progress. Working together, these features empower learners to take the initiative with their development and provide tutors with valuable insight and oversight of learning practices.



Features that support and amplify high-quality delivery

- ✓ Aptem Enhance delivers solutions that meet the needs and challenges faced by our customers and across the sector.
- ✓ Each of the features delivers efficiency gains and quality improvements that support better learner outcomes.
- ✓ AI-automation removes routine admin, empowering tutors to focus on what they do best: helping learners succeed.



We've been really impressed with the enhanced reviews summarisation tool available within Aptem. We have found that it has the dual benefit of saving administrative time for our Degree Apprenticeship Assessors while also focussing the discussion on the progress of the apprentice and support from the employer. This means that the outcomes of reviews can be shared more quickly while the conversation and agreed actions are fresh.

Adam Greenwood, Associate Director
University Degree Apprenticeships, Leeds
Beckett University

Find out what's
next for Aptem
Enhance

[View the roadmap](#)



What sets Aptem apart is the way innovation is woven through the entire learning journey. The Aptem team has clearly carefully considered how AI tools can be used across the system to work alongside our Trainers to boost consistency and efficiency.

This approach not only makes life easier for our learners and trainers, but it also means we'll see even greater efficiencies over time as new features are delivered by Aptem. We can see the huge potential AI has to help address some of the challenges facing our sector, and we're excited to start seeing these benefits through Aptem.

Paul Drew, Apprenticeships Director,
JBC Skills Training Ltd



Enhanced reviews has the dual benefit of saving administrative time while also focussing the discussion on the progress of the apprentice and support from the employer.

Leeds Beckett University



Feedback from our coaches has been overwhelmingly positive, especially noting valuable time savings of 15–30 minutes per review, and improved quality through the ability to have more meaningful conversations.

Travis Perkins



Marking aid has transformed how our tutors work. It's cut the time it takes to mark exercises in half, and it's taken away a huge amount of admin for both learners and tutors. Tutors value giving inline feedback, and it helps us demonstrate to Ofsted how we embed English, Maths, and technical terms in our teaching.

I can't recommend marking aid enough. It's made the whole process of setting up and marking exercises more efficient and given tutors more time to focus on supporting learners.

Kevin Fleetham, Curriculum Manager, TICA

Features overview:

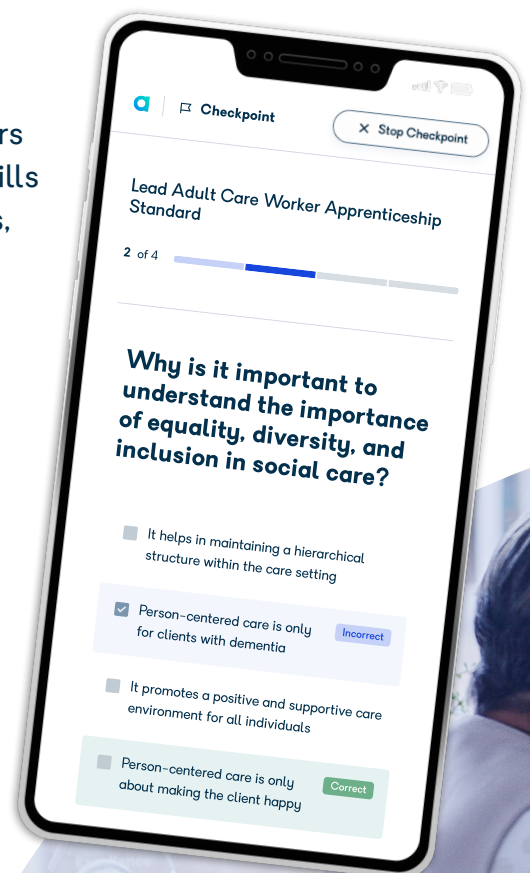


Checkpoint

Checkpoint is an automated objective progress monitoring tool that ensures learners are on track for their EPA. It is seamlessly integrated into the Aptem solution.

How does it work?

Checkpoint presents a series of questions at relevant points in their apprenticeship. Learners can apply theoretical understanding of the skills and behaviours that they are working towards, via realistic scenarios in the context of their employment and programme of study.



We have found checkpoint to be particularly effective with younger learners, keeping them engaged and acting quickly where they need support.

Mark Holmes, Programme Design and Development Manager, Hawk Training

The benefits of checkpoint



Benefits to learners

Boosts learner confidence in their application of KSBs with clear, structured feedback mechanisms

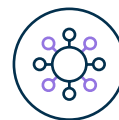
Fosters a deep understanding of on-the-job challenges



Benefits to tutors

Saves time spent on subjective manual progress checking of learners

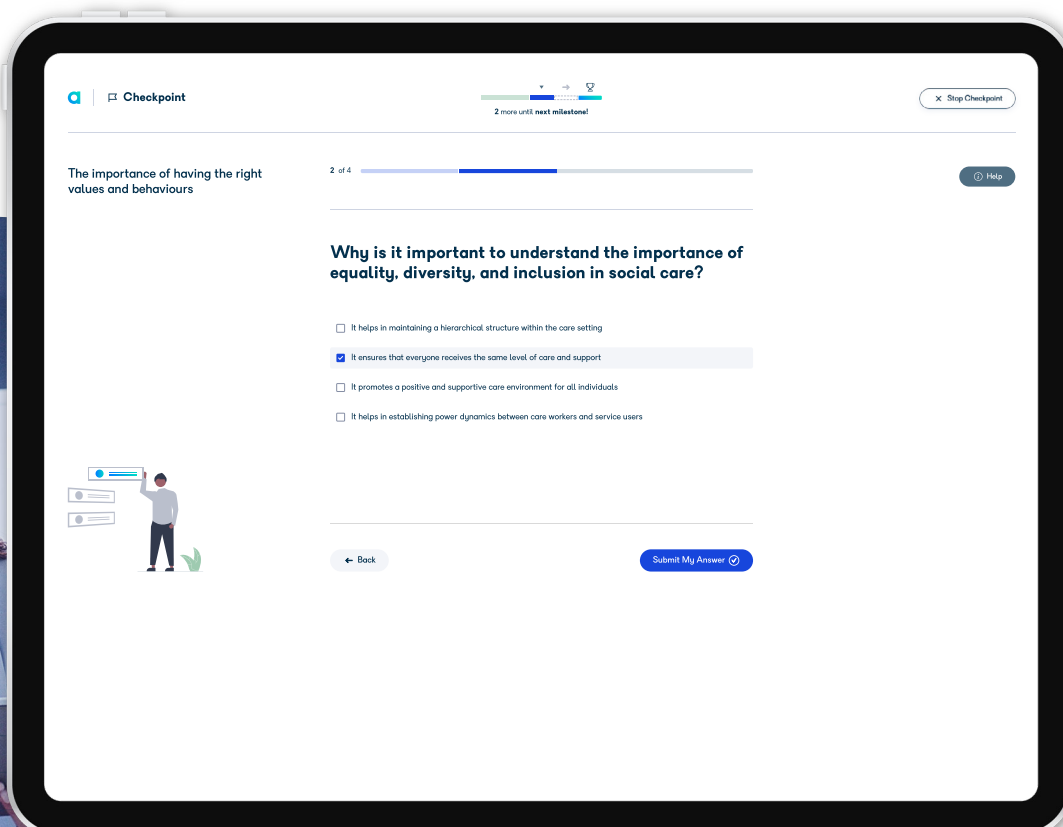
Identifies learners needing additional support or stretch activities



Benefits to providers

Identifies trends across tutors, cohorts and employer types to drive quality improvement

Improves learner outcomes and forecasting accuracy with data-driven insights



Features overview:



Virtual assistant

Virtual assistant is a chatbot that is integrated into Aptem and purpose-built for each learner's apprenticeship standard, delivering timely, accurate information and support 24/7.

How does it work?

Our AI-powered virtual assistant engages learners in the moment by autonomously addressing common learner questions that would otherwise require tutor intervention. Learners can:

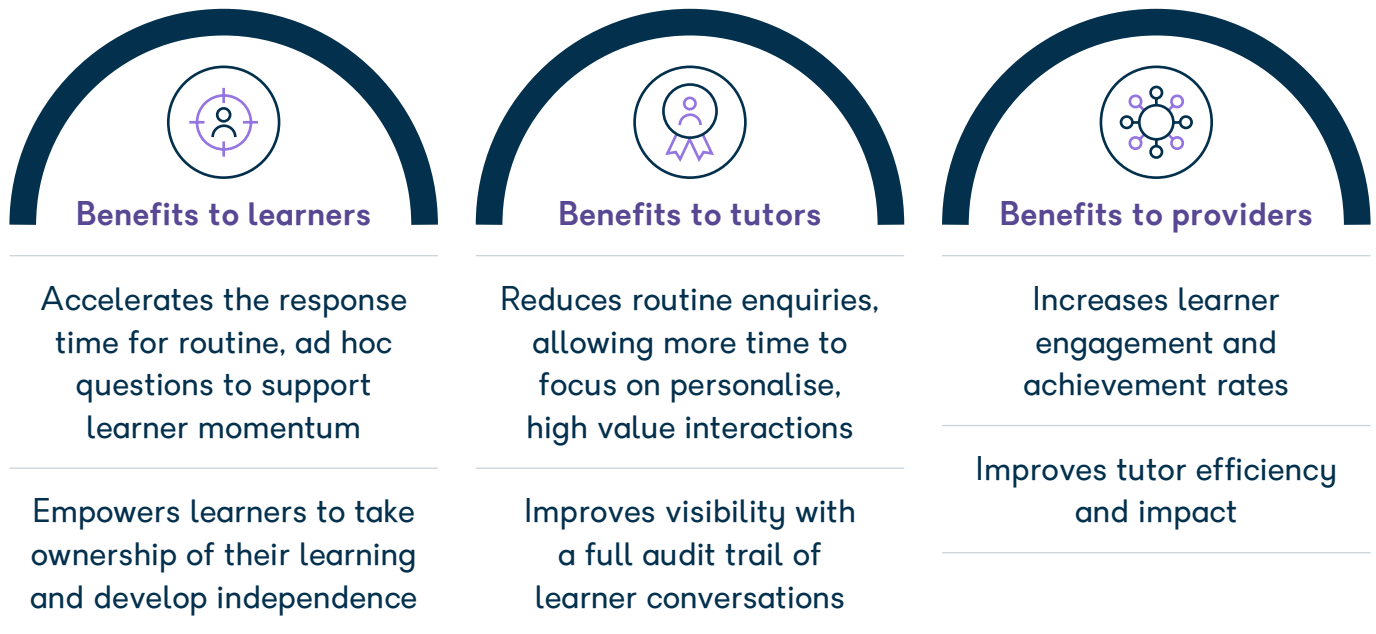
- ✓ Ask questions about key concepts and functional skills
- ✓ Gain clarification and guidance
- ✓ Receive topic research support
- ✓ Confirm criteria for off-the-job hours



The Aptem virtual assistant for learners is doing exactly what we'd hoped for. As an example, one of our learners asked it about a work scenario and whether this counted towards Off-the-Job hours. The virtual assistant correctly confirmed it did not – and gave the reasons. This is brilliant. It not only gave the learner an instant response but saved us a 5-minute phone conversation.

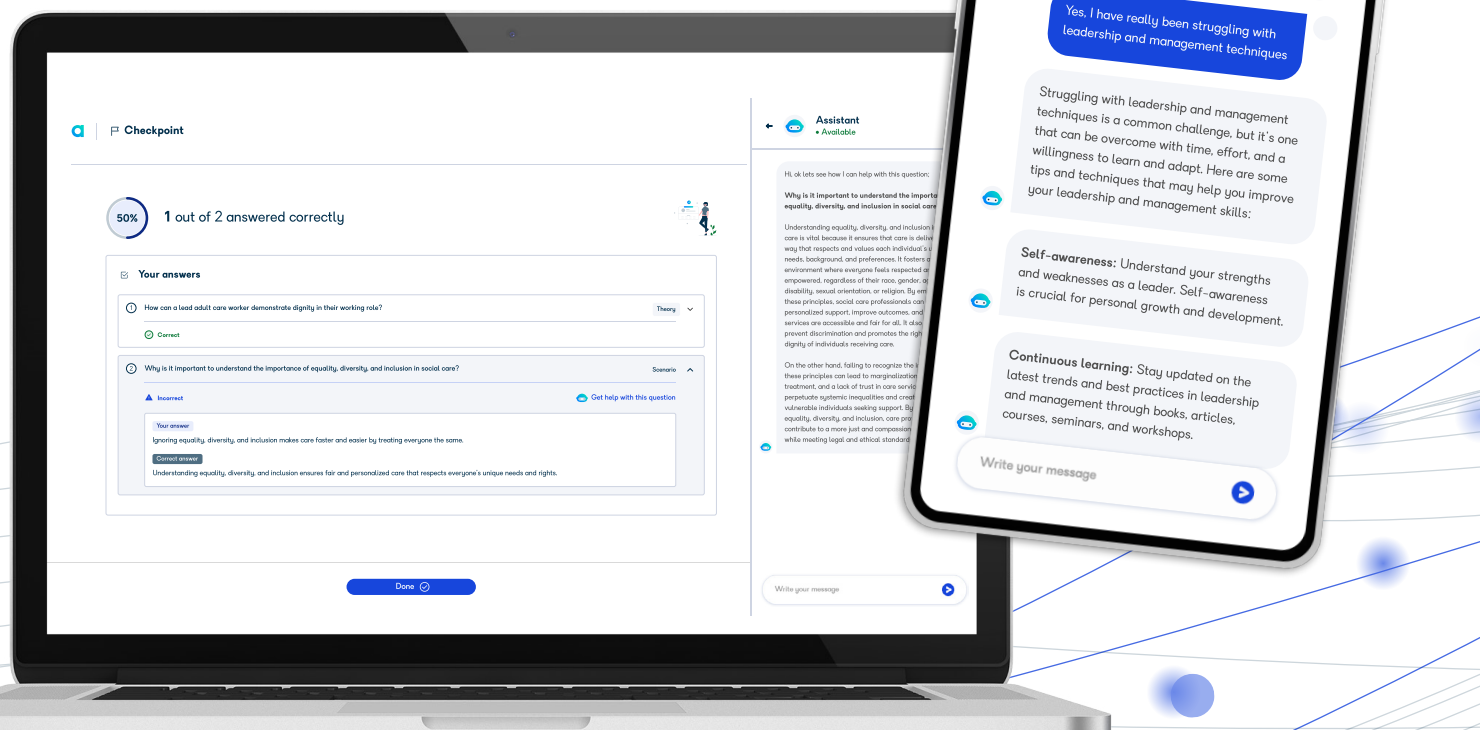
Emily Bowler, Head of MIS,
Funding & Compliance, BMS Progress

The benefits of virtual assistant

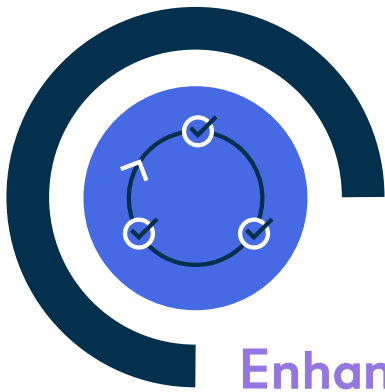


Did you know?

Whenever a learner completes a checkpoint progress check, the virtual assistant will invite them to explore the topic further. This timely intervention allows learners to enhance their understanding by engaging in targeted conversations right at the moment they are assessing their knowledge.



Features overview:

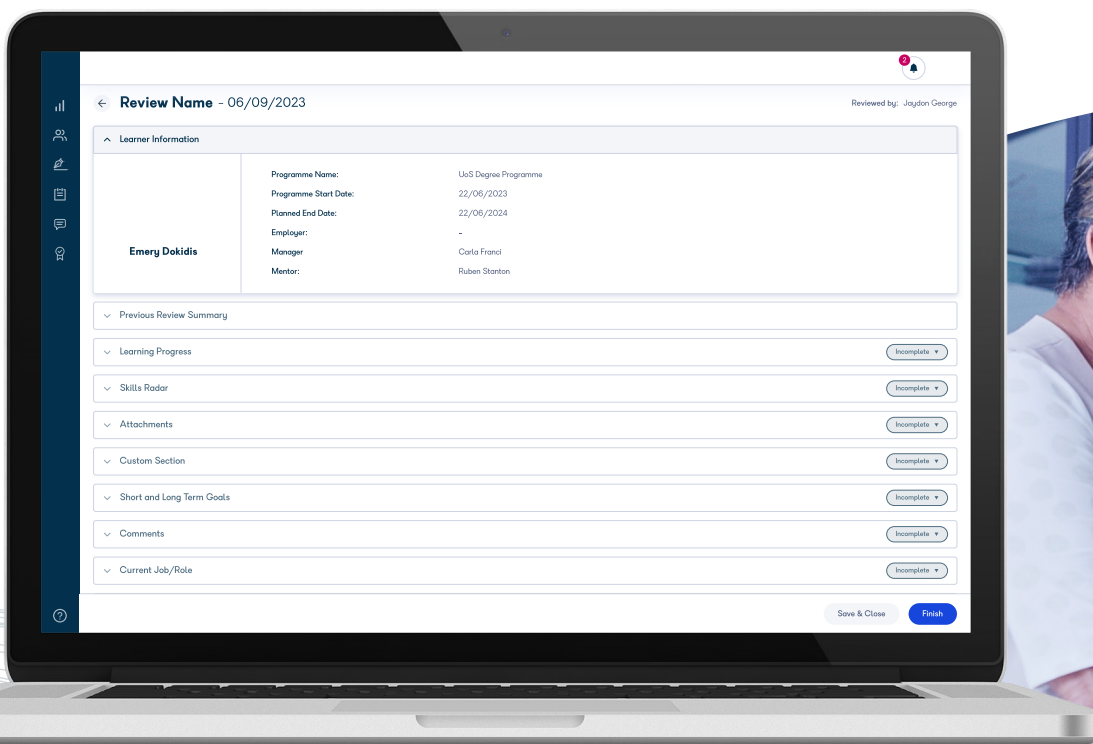


Enhanced reviews

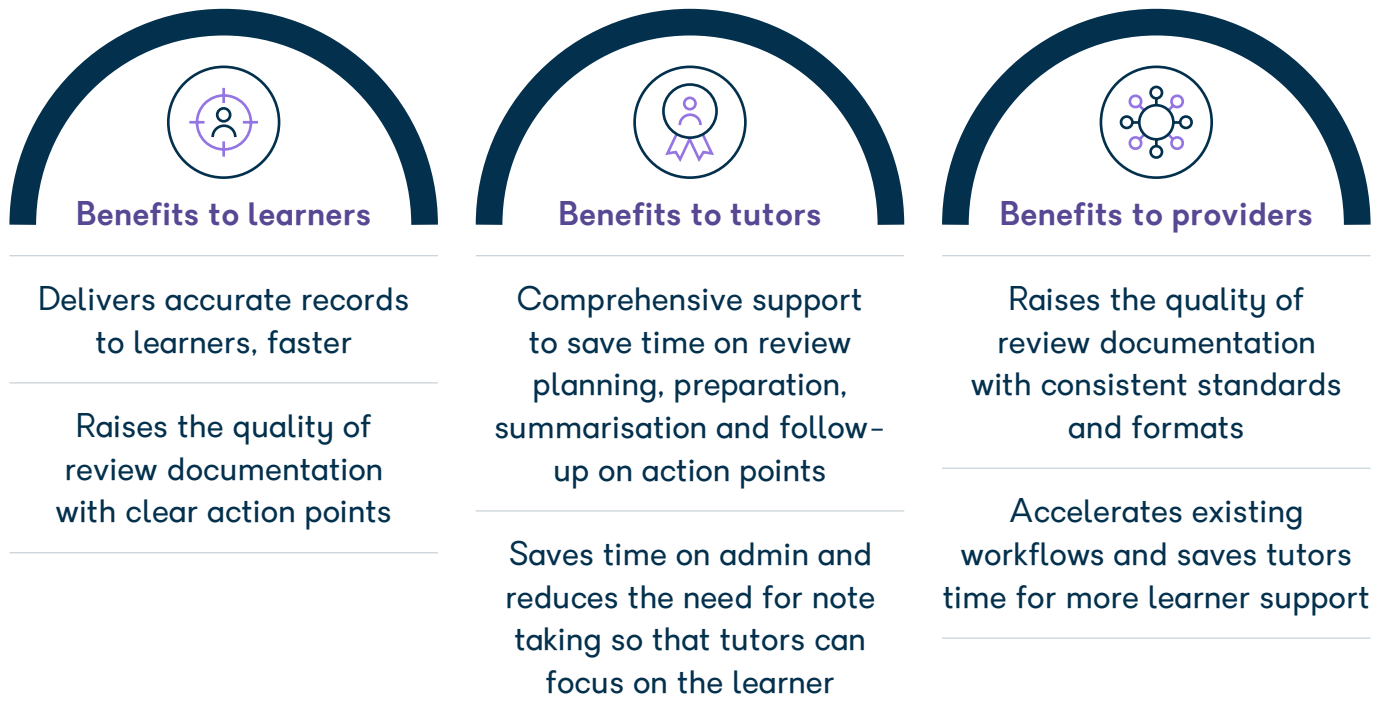
The enhanced reviews suite of AI-powered features is designed to reduce the administrative burden of reviews, from planning and preparation to reporting, so that tutors can focus on productive conversations and one-to-one support for learner success.

How does it work?

Enhanced reviews functionality is integrated into the existing reviews module within Aptem Apprentice. This means that tutors can quickly integrate use of the tool into their existing workflow and deliver accurate records to learners, faster. The tool offers AI-powered assistance to complete routine administrative tasks relating to any type of review.



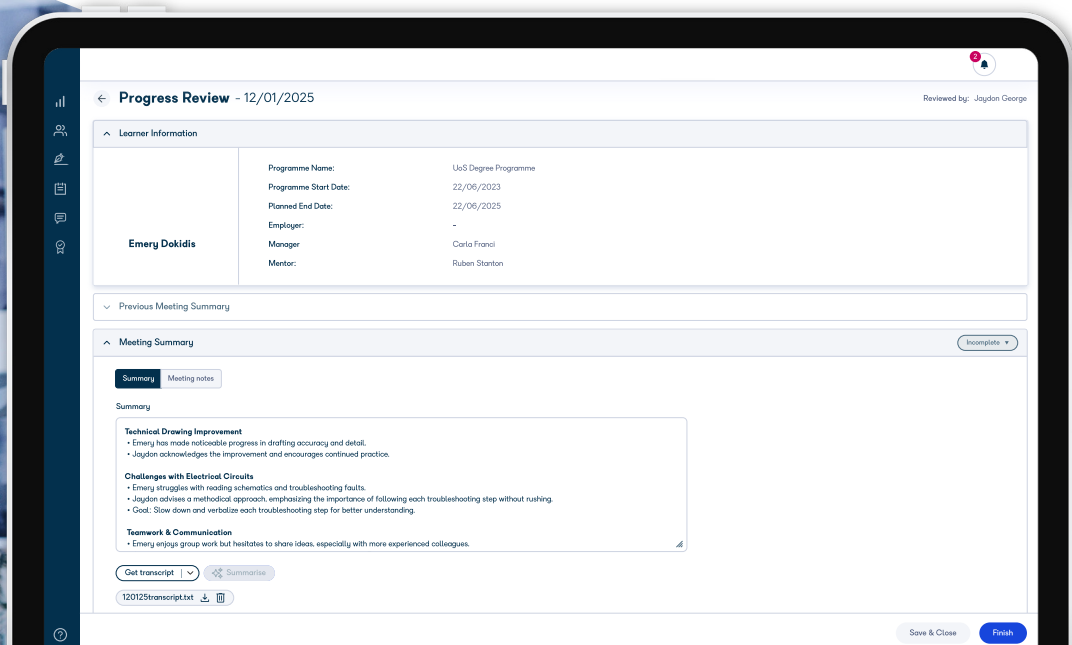
The benefits of enhanced reviews



Did you know?

The enhanced reviews summarisation feature automatically captures key discussion points, themes, feedback, and action items during each review, improving engagement, accuracy, and feedback speed.

For customers using the Teams Communication Connector, summaries are generated directly from the Teams transcript for even greater time savings.



Features overview:

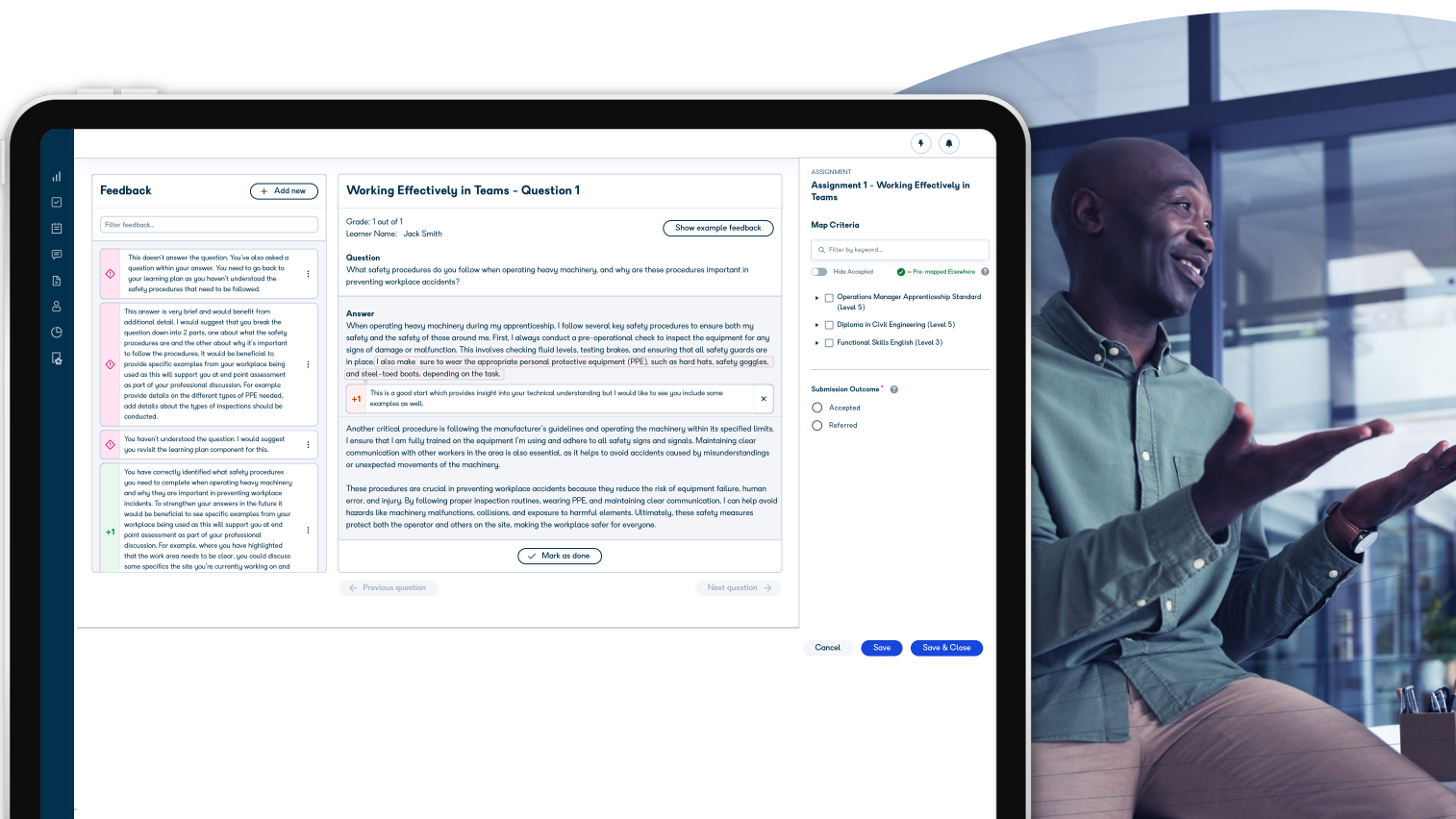


Marking aid and feedback assistant

Marking aid and feedback assistant use classification AI to raise the quality of feedback and marking across your organisation. It allows tutors to mark exercises and add inline feedback within the system. This saves tutors time and improves learner engagement through faster responses with constructive, actionable feedback.

How does it work?

These features use the marking and feedback of your tutors to create a high-quality bank of feedback for marking exercises. All the feedback is ranked using classification AI, which ranks tutor feedback to present relevant responses, accelerating the marking process.



The benefits of marking aid and feedback assistant



Benefits to learners

Faster responses to submitted exercises

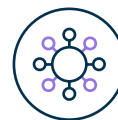
High quality, actionable feedback for learner progression



Benefits to tutors

Accelerated marking workflows with reduced administration

Accurate, relevant prompts to deliver clear feedback with options to personalise for each learner



Benefits to providers

Ensures full compliance with regulatory requirements to deliver explainable marking and feedback with HITL processes

Raises the quality of marking across your organisation, coaching tutors to consistently deliver high quality feedback

Learn more about the regulatory requirements for AI use in education.

[Learn more](#)

Did you know?

Classification AI leverages the speed and accuracy of AI while preserving tutor oversight and accountability, protecting your organisation's bespoke marking requirements and standards. The tool coaches tutors to deliver feedback that is consistent with best practice, raising your organisation's quality standards. Because the responses are created by your tutors during their marking activities, the marking is fully explainable and maintains the required Human-In-The-Loop (HITL) aspect for full compliance with Ofsted and Ofqual regulatory requirements.



Customer stories

Hear from our customers who are benefiting from the suite of AI tools from Aptem Enhance.

The logo for 'tend' in a bold, dark blue sans-serif font, with a trademark symbol (TM) to the right.

Careers with heart,
skills with purpose.

Case study: tend®

Learn more about how tend deployed technology, including Aptem Enhance, to support their transformation and growth.



The virtual assistant and checkpoints are a game changer, and will enable us to evidence in-year progress, which is generally tricky to capture. We were part of the pilot group for the virtual assistant, and we have had incredible feedback from learners around that.

Becki Lee, Director of Quality, tend®

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Case study: Hawk Training

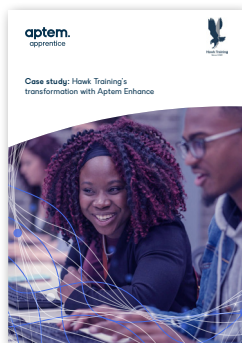
Hawk Training transformed their organisation by implementing Aptem Enhance AI-powered features, saving tutor time and boosting engagement.



These features have delivered a more engaging learner experience, enabled us to embed compliance more fluently into our practice, and helped to drive a high-quality, inclusive learning experience. Aptem Enhance facilitates alignment between compliance and funding rule requirements and the realities of work-based learning.

Vanessa Jones, Operations Director, Hawk Training

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BMS Progress™

Case study: virtual assistant beta trial

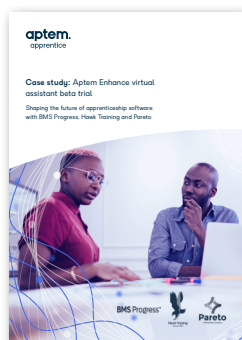
In July 2024, we launched a beta trial of the Aptem Enhance virtual assistant, partnering with BMS Progress, Hawk Training, and Pareto. The virtual assistant provided instant responses to common queries, reducing tutor workload and improving learner engagement.



I think it's been a really good trial. For the coaches to have so much enthusiasm and the ability to ignite that across the organisation is quite special – it really ensures the likelihood of successful adoption once it's rolled out to everyone.

Emily Bowler, Head of MIS, Funding and Compliance, BMS Progress

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Value multiplying features that work together

We're measuring the impact these tools are having on our customers and their learners.

Here's what you can expect if you are a training provider with 1,000 learners:



Aptem Enhance features will result in additional total funding of

£664,000
with no changes to the cost base.

* Calculations are based on accepted industry averages.

Use Aptem's Enhance impact calculator to see the savings you could make:

[Calculate](#)

Next steps

Aptem customers should contact their Customer Success Manager for information about Aptem Enhance.

If you are not an Aptem customer, please request an [Aptem Apprentice system demonstration](#) which will include Aptem Enhance features within the platform.

[Book a demo](#)

[Read more about
Aptem Enhance](#)





Intelligent technology®

If you are an organisation that helps deliver further education and employment programmes and would like to transform the way you deliver in a cost-effective, efficient and compliant way, get in touch:

enquiries@aptem.co.uk

020 3758 8540

www.aptem.co.uk/enhance

Aptem is one of the fastest-growing SaaS companies to manage vocational training, skills and employability programmes. In addition to Aptem Apprentice, we offer a range of other solutions to support the development of vocational skills and re-employment.

- ✓ **Aptem Employ**, a unique, flexible, award-winning employability system that helps to get people back into the workplace quickly and for the long term.
- ✓ **Aptem Skills**, our award-winning end-to-end delivery platform that enables fully compliant ASF course delivery and accelerates re-employment.
- ✓ **Aptem Assess**, a cognitive assessment tool that enables you to seamlessly identify and respond to learning needs.



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